

COACH U September 27 & 28 // Convention September 28 & 29

Schedule of Events

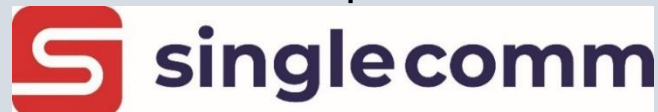
Monday, September 26

- 4:00 – 6:00pm Board Meeting
6:00 – 8:00pm COACH U Opening Reception: Ice Breaker

Tuesday, September 27: Moving Forward Together / Mental Health & Conflict

- 8:00 – 8:45am Networking Breakfast
8:45 – 10:30am **Session with Pat Vos:** Managing Conflicts – conversations and personal growth
10:30 – 10:45am Coffee Break
10:45 – 12:15pm **Session with Leslie Wilson:** Managing People not Employees
12:15 – 1:00pm Lunch
1:00 – 2:30pm **Session with Dianna Gallen:** Managing Super Stars, Middle Stars and Falling Stars
2:30 – 2:45pm Coffee Break
2:45 – 4:30pm Round Table Networking
Pre Conference Day City Tour, Fort Henry & Lunch (includes transportation) see linda@camx.ca
6:00 – 8:00pm Convention Opening Reception

Proud Sponsor:



**Convention Pre Conference Day: Tuesday September 27
40.00 pp plus Lunch expense**

- 11:00 am Pick up at hotel
11am – 12pm One hour City Trolley Tour through Kingston
12:10pm Drop off at Fort Henry - Tour
2:30pm Pick up at Fort Henry

2:45pm

Drop at Hotel

Wednesday, September 28

7:00am

Walk with Michael

8:00 – 8:45am

Networking Breakfast

Proud Sponsor:



8:45 – 9:00

Welcome and Opening Remarks President Desiree Bombenon

9:00 – 10:30am

Keynote with Sarah McVanel:

Recognition: The Solution to the Great Resignation

Proud Sponsor:



10:30 – 10:45am

Coffee Break: **Proud Sponsor**



10:45 – 11:00am

Vendor Spotlights (3)

11:00 - 12:15pm

Workshop hosted by Sarah McVanel and Dana Lloyd (AnswerPlus)

Where Have All the Good Ones Gone

12:15 – 2:00pm

Awards Luncheon

Proud Sponsor:



2:00 – 3:15pm

Agent Panel: Hosted by Jen Ferby

Who are you going to call? Myth Busters!

- 3:15 – 3:30pm Vendor Spotlight (3)
- 3:30 – 4:30pm Networking Break out sessions
- 5:30 – 7:30pm Pub Night! Fun, Fun, Fun!

Proud Sponsor:

MAPCommunications

7:30 on Free evening

Thursday, September 29

7:00am Walk with Michael

8:00 – 8:45am Networking Breakfast

Proud Sponsor:

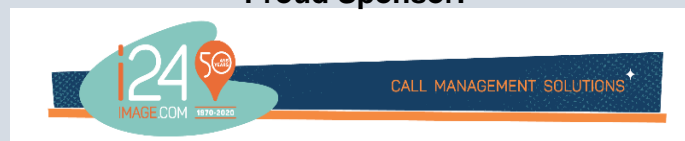


- 8:45 – 9:00am Welcome from ATSI President Jim Reandeau
- 9:00 – 10:15am **Session with Jen Gaumont:** The Future of Engagement
- 10:15 – 10:30am Vendor spotlights (3)
- 10:30 – 10:45am Coffee Break: **Proud Sponsor**



- 10:45 – 11:00am Vendor Spotlights (3)
- 11:00am - 12:00pm **Keynote: Margaret Trudeau:** Changing My Mind Celebrated Canadian & Mental Health Advocate (includes book signing for all deleg)

Proud Sponsor:



- 12:00 – 12:30pm Book signing
- 12:30 – 1:15pm Lunch

1:15 – 2:00

AGM

2:00 – 3:00pm

Beating Complexity & Change in Technology - Bill Hughes & Holden Smalbill - A relevant and engaging session about Keeping up with the complexity of change

3:00 – 3:30pm

Coffee Break: **Proud Sponsor**



3:30 – 4:30pm

Closing Keynote with Dr. Stephen W. Thomas: Three ways to use AI to understand your customers

Proud Sponsor:



6:00pm – 10:00pm

Gala Dinner and Island Cruise

Proud Sponsor:



Friday, September 30

9:00 – 10:30am

Board Meeting

**Delegate bags
Proud Sponsor:**



**Key Cards
Proud Sponsor**

