

## 2009 CAM-X CALL CENTRE AWARD OF DISTINCTION

### **Registration**

Name: \_\_\_\_\_

Organization: \_\_\_\_\_

Name on Award: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/Prov/State/PC/Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

**Mandatory: Email address of person responsible for CPS submissions:**

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To participate, complete this form and return to the CAM-X office.

**Deadline for submission is February 27, 2009.**

I agree to abide by the following terms in the use of the Call Centre Award of Distinction logo and any and all references to winning the award:

Successful participants may refer to their company as recipients of the Call Centre Award of Distinction for any advertising and promotion within 12 months following the announcement by CAM-X. **Successful participants with multiple offices must recognize the office that won the award ONLY**

Advertising: Current ads must reflect current status and no ad will contain misleading information. Any ad deadlines prior to the announcement of successful participants may not make references to the current program's results.

Yellow pages: Deadlines for Yellow pages are different in all areas of the country. It will be acceptable to use a winning logo in Yellow Page advertising providing the logo is not altered in any way and the date is clearly shown indicating the year for which the award was valid.

Use of Logo: Logos remain the property of CAM-X and must not be shared, nor can it be altered in any way.

### **ETHICS & INTEGRITY**

- Do not tell your staff which clients are involved in the program
- Do not mark the client accounts in any way
- Do not assign calls to specific staff members – these calls should be open to all agents who answer for similar customers on your service

### Payment Information

**Payment must be received prior to deadline to participate in this program**

The Call Centre Award of Distinction is available to CAM-X members for 660.00 + 33.00 GST= 693.00 (GST applied to Canadian companies only) per company per location. Non Member rate: 1300.00 + GST. **\$100.00 Discount for those who are participating in the AOE.** To participate, complete this form and return to CAM-X. **Deadline: February 27, 2009**

Check amount: \_\_\_\_\_

Visa # \_\_\_\_\_

Expiry Date \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

EMAIL TO [info@camx.ca](mailto:info@camx.ca)

FAX TO 905-309-0225